



**ADAM CRAWFORD**

**Education**

Hendrix College  
 Bachelor of Social Science, History, 2003

**Certifications**

Microsoft Certified Systems Engineer – Windows Server 2003  
 Microsoft Certified Systems Administrator – Windows Server 2003  
 Microsoft Certified Professional – Windows XP Professional  
 CompTIA A+

**Areas of Expertise**

<i>Hardware</i>	<i>Software</i>
HP ProLiant and Dell PowerEdge servers	Windows Server 2000 – 2008 R2, Small Business Server 2000 – 2011 & NT 4.0 Server and IIS
Cisco PIX & ASA	Microsoft Exchange 2003 – 2010
Wireless Technologies & Security	Windows 3.1 – 7 & MS-DOS
All PC Hardware	VMware ESX & ESXi
All Laptop Hardware	Symantec AntiVirus Corporate & Enterprise Editions Symantec End-Point & Multi-Tier Protection Suites
Cable & DSL modems / SOHO routers	Mac OS 8.6 – X
Wireless Technologies & Security	Microsoft Office 97-2010
Network Cabling	Vircom ModusMail, Webmail
Hubs, switches, & AP's from leading manufacturers including 3Com, Cisco, etc	Microsoft Outlook, Outlook Express, Windows Mail and Mozilla Thunderbird
APC SmartUPS UPS/ PowerChute	APC PowerChute and HP Insight Manager
Hewlett Packard JetDirect print servers	Symantec & Veritas Backup Exec
	Microsoft Remote Desktop Services
	Blackberry Enterprise Server