



ADAM CRAWFORD

Education

Hendrix College
 Bachelor of Social Science, History, 2003

Certifications

Microsoft Certified Professional – Windows XP Professional
 CompTIA A+

Areas of Expertise

<i>Hardware</i>	<i>Software</i>
All PC Hardware	Windows 2000/2003/2008, Small Business Server 2000/2003 & NT 4.0 Server and IIS
Most Laptop Hardware	Microsoft Exchange 2003 & 2007
Cable & DSL modems / SOHO routers	Windows 9x/2000/XP/Vista & MS-DOS
Wireless Technologies & Security	Symantec AntiVirus Corporate & Enterprise Editions Symantec End-Point & Multi-Tier Protection Suites
Network Cabling	Mac OS 8.6 – X
Hubs, switches, & AP's from leading manufacturers including 3Com, Cisco, etc	Microsoft Office 98-2007
APC SmartUPS UPS/ PowerChute	Vircom ModusMail, Webmail
Hewlett Packard JetDirect print servers	Microsoft Outlook, Outlook Express, Windows Mail and Mozilla Thunderbird