



**ANDY BURNS**

**Education**

University Of Arkansas  
Bachelor of Sciences, 1998

**Certifications**

Microsoft Certified Technology Specialist: Windows 7 Configuration  
Microsoft Certified Professional – Windows XP

**Areas of Expertise**

<i>Hardware</i>	<i>Software</i>
HP/Compaq ProLiant and Dell PowerEdge servers	Windows Server 2000 – 2008 R2, Small Business Server 2000 – 2011 & NT 4.0 Server and IIS
Cisco PIX & ASA	VMware ESX, ESXi & Server 2.0
All PC Hardware	Windows 3.1 – 7 & MS-DOS
All Laptop Hardware	Symantec AntiVirus Corporate & EndPoint Protection
Wireless Technologies & Security	Symantec Backup Exec
Hubs, switches, & AP's from leading manufacturers including HP Procurve	Microsoft Office 97 – 2010
APC Matrix & SmartUPS UPS	APC PowerChute
Cable & DSL modems	Linux: Centos, Debian, & Ubuntu operating systems
Sonic Wall and ASUS firewalls	Microsoft Remote Desktop Services
Mobile Phones (iPhone, Windows Mobile, BlackBerry, Android) & iPads	FTP hosting
	Filemaker 8.0 maintenance
	GoogleApps suite
	Blackberry Enterprise Server