



ANGIE BATES

Education

University of Central Arkansas, 1990-1992

- Windows Server 2003 Boot Camp, Exchange Server 2003 Boot Camp
- Windows Server 2008 Partner Preparation
- Secure Architecture for Network and Data Infrastructure Accelerated Boot Camp
- EC-Council's Ethical Hacking & Countermeasures
- Cisco Secure PIX Firewall Advanced (CSPFA) v3.2

Certifications

- Microsoft Certified Technology Specialist: Windows Server 2008 Active Directory Configuration
- Microsoft Certified Technology Specialist: Windows Server 2008 Network Infrastructure Configuration
- Microsoft Certified Technology Specialist: Windows Server 2008 Application Platform Configuration
- Microsoft Certified Technology Specialist: Windows Vista Configuration
- Microsoft Certified Systems Engineer, Windows Server 2003
- Microsoft Certified Systems Engineer, Messaging (Exchange Server 2003)
- Microsoft Certified Professional - NT 4 Server, Windows Server 2003, XP
- Microsoft Small Business Specialist
- Citrix Certified Enterprise Administrator – MetaFrame XP
- Citrix Certified Administrator in XenApp Server 5 for Windows Server 2003
- Websense Certified Engineer
- Certified Novell Engineer - NetWare 4 & 5
- CompTIA A+ (2003 Objectives)

Areas of Expertise

<i>Hardware</i>	<i>Software</i>
HP/Compaq ProLiant, HP NetServer, IBM xSeries and Dell PowerEdge servers	Windows Server 2000 – 2008 R2, Small Business Server 2000 – 2011 & NT 4.0 Server and IIS
All PC & Laptop Hardware	Microsoft Exchange 5.5 – 2010
Wireless Technologies & Security	Microsoft SQL Server 7 – 2010
Cisco PIX & ASA	Novell NetWare 3.1 – 6.x
Handheld & Pocket PC devices	Symantec BrightMail, GFI MailEssentials, Vircom ModusGate
WatchGuard SOHO Firewall & VPN WatchGuard Firebox Firewall & VPN	Windows 3.1 – 7 & MS-DOS
Hubs, switches, & AP's from leading manufacturers including 3Com, Cisco, etc	Citrix MetaFrame 1.8/XP & Presentation Server 3/4 Citrix XenApp Server
APC Matrix & SmartUPS UPS	IBM ADSM, ArcServe, Veritas & Symantec Backup Exec
Citrix Access Gateway	Symantec AntiVirus Corporate & Enterprise Editions
Hewlett Packard JetDirect print servers	VMware ESX & ESXi
Castelle FaxPress	Websense 5 & 6
	Website Development, FrontPage, HTML, CSS