



**CHRIS BATES**

**Education**

University of Central Arkansas  
 Bachelor of Business Administration, Computer Information Systems, 1995

Windows Server 2003 Boot Camp, Exchange Server 2003 Boot Camp  
 Windows Server 2008 Partner Preparation  
 Secure Architecture for Network and Data Infrastructure Accelerated Boot Camp  
 EC-Council's Ethical Hacking & Countermeasures

**Certifications**

Microsoft Certified Technology Specialist: Windows Server 2008 Active Directory Configuration  
 Microsoft Certified Technology Specialist: Windows Server 2008 Network Infrastructure Configuration  
 Microsoft Certified Technology Specialist: Windows Server 2008 Application Platform Configuration  
 Microsoft Certified Systems Engineer – Windows Server 2003, Windows 2000 Server & NT 4 Server  
 Microsoft Certified Professional +Internet - NT 4 Server  
 Microsoft Small Business Specialist  
 Cisco Certified Network Associate - Version 2 & 3  
 Master Certified Novell Engineer - Integration with NT  
 Certified Novell Engineer - NetWare 4 & 5  
 Certified Novell GroupWise 5.x Administrator  
 CompTIA A+, Server+

**Areas of Expertise**

<i>Hardware</i>	<i>Software</i>
HP/Compaq ProLiant, HP NetServer, IBM xSeries and Dell PowerEdge servers	Windows Server 2000 – 2008 R2, Small Business Server 2000 – 2011 & NT 4.0 Server and IIS
All PC Hardware	Microsoft Exchange 5.5 – 2003
All Laptop Hardware	Novell NetWare 3.1 – 6.x
Wireless Technologies & Security	Windows 3.1 – 7 & MS-DOS
Cisco routers (various models)	Citrix MetaFrame 1.8, MetaFrame XP Citrix Presentation Server 3 & 4
Hubs, switches, & AP's from leading manufacturers including 3Com, Cisco, etc	Symantec & Veritas Backup Exec
WatchGuard SOHO Firewall & VPN WatchGuard Firebox Firewall & VPN	Microsoft Office 97 – 2010 and Corel WordPerfect 5.1 – 7.0
APC Matrix & SmartUPS UPS	Symantec AntiVirus Corporate & Enterprise Editions
Citrix Access Gateway	APC PowerChute and HP Insight Manager
Hewlett Packard JetDirect print servers	GroupWise 4.1 and 5.x