



**COURTNEY GLENN**

**Education**

Arkansas State University  
 Technical Degree in Computer Repair, Basic Networking and Telecommunications, 2005

Tennessee Vocational Center - CompTIA A+ Boot Camp

**Certifications**

CompTIA A+

**Areas of Expertise**

<i>Hardware</i>	<i>Software</i>
HP ProLiant and Dell PowerEdge servers	Windows Server 2000 – 2008 R2, Small Business Server 2000 – 2011 & NT 4.0 Server and IIS
All PC Hardware	Windows 3.1 – 7 & MS-DOS
All Laptop Hardware	Microsoft Office 97 – 2010
Wireless Technologies & Security	Linux Based Operating Systems
Cable & DSL modems	Symantec AntiVirus Corporate & Enterprise Editions
Network & telephone cabling	Macintosh Operating Systems
Hubs, switches, & AP's from leading manufacturers including 3Com, Cisco, etc	APC PowerChute
Handheld & Pocket PC devices	Symantec Backup Exec