



COURTNEY GLENN

Education

Arkansas State University
 Technical Degree in Computer Repair, Basic Networking and Telecommunications, 2005

Tennessee Vocational Center - CompTIA A+ Boot Camp

Certifications

CompTIA A+

Areas of Expertise

<i>Hardware</i>	<i>Software</i>
All PC Hardware	Windows Vista/XP/2000 Professional, Windows 9.x, Windows 3.x & MS-DOS
All Laptop Hardware	Microsoft Office 97, 2000, XP, 2003 & 2007
Wireless Technologies & Security	Linux Based Operating Systems
Cable & DSL modems	Symantec AntiVirus Corporate & Enterprise Editions
Network & telephone cabling	Macintosh Operating Systems
Hubs, switches, & AP's from leading manufacturers including 3Com, Cisco, etc	
Handheld & Pocket PC devices	