



TODD HENDRICKS

Education

Cisco Certified Network Associate Boot Camp

Certifications

Microsoft Certified Systems Administrator – Windows Server 2003
 Microsoft Certified Professional – Windows Server 2003, Windows XP Professional
 Microsoft Small Business Specialist
 CompTIA A+
 CompTIA Network +

Areas of Expertise

<i>Hardware</i>	<i>Software</i>
HP/Compaq ProLiant, HP NetServer, IBM xSeries and Dell PowerEdge servers	Windows 2000/2003/2008, Small Business Server 2000/2003 & NT 4.0 Server and IIS
All PC Hardware	Microsoft Exchange 2003 & 2007
All Laptop Hardware	Windows Vista/XP/2000 Professional, Windows NT 4.0 Workstation, Windows 9.x, Windows 3.x & MS-DOS
Wireless Technologies & Security	Veritas & Symantec Backup Exec
Cisco routers (various models)	Citrix MetaFrame XP
Hubs, switches, & AP's from leading manufacturers including 3Com, Cisco, etc	Microsoft Office 97, 2000, XP, 2003 & 2007
WatchGuard SOHO Firewall & VPN WatchGuard Firebox Firewall & VPN	Symantec AntiVirus Corporate & Enterprise Editions Symantec End-Point & Multi-Tier Protection Suites
Handheld & Pocket PC devices	APC PowerChute
APC SmartUPS UPS	
Hewlett Packard JetDirect print servers	
Cable & DSL modems	
Network cabling	